

Current Rates

# Private Speaking/Conversation Lessons

* **Hourly Rate: $40/hour**
* **Packages are billed in 2 installments, or 10% SAVINGS\* if you pay in full**

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| **Number of Hours** | **Price\***  **(paid in 2 installments)** | **Pay in full and save 10%!** | **Expiration\*\*** |
| 8 Hours | $320 | ~~$320~~ **$288** | **3 months** from date of your first lesson |
| 12 Hours | $480 | ~~$480~~ **$432** | **4 months** from date of your first lesson |

*\*\* For example, if your first lesson is on April 1, you must complete your last lesson by July 1 (for the 8 hour package) or August 1 (for the 12 hour package).*

# All Packages Include

* Assessment
* 1-to-1 Private Lessons
* All materials, practice and homework.
* Your choice of location: online or Alameda, CA.

# Billing

* Payment is expected at time of billing ***before*** the assessment and lessons begin.
* If you select full payment, one invoice will be sent.
* If you select two payments:
  + One invoice will be emailed to you before the first lesson; the second invoice will be sent to you halfway through your lessons. For example, if you signed up for 8 lessons, you will receive an invoice before your first lesson and before your fifth lesson.
* The invoice will contain a link to a secure payment page.
* Credit cards accepted include Visa, MasterCard, American Express, Discover, Diners Club, JCB and UnionPay. Alipay is also accepted.

# Cancellation/Rescheduling

* If you need to cancel, it is your responsibility to notify Well Said Coaching **at least 24 hours in advance** of the scheduled sessions.
* **If you cancel your session at least 24 hours in advance**, you may reschedule that session until the expiration date of your package.
* We know emergencies happen! So **you are allowed to cancel with less than 24 hours’ notice one (1) time and reschedule at no cost.**
* **If you cancel less than 24 hours in advance more than once,** you can reschedule the session, but you will need to re-pay for it.

**For example:**

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| **If You Cancel Your Session:** | **Policy:** |
| More than 24 hours in advance  or  Less than 24 hours in advance (the first time) | You can reschedule the session at any time before your package expires at no cost. |
| Less than 24 hours in advance  (the second time, etc.) | You can reschedule the session at any time before your package expires, but you will need to re-pay for the session. |