



Current Rates

Conversational Speaking English Lessons

- Packages are billed in 2 installments, or 10% SAVINGS* if you pay in full

Number of Hours	LOCATION			
	ONLINE or ALAMEDA		DOWNTOWN OAKLAND	
	Price (paid in 2 installments)	Pay in full and save 10%!* Price	Price (paid in 2 installments)	Pay in full and save 10%!* Price
8 Hours	\$320	\$320 \$288	\$480	\$480 \$432
12 Hours	\$480	\$480 \$432	\$720	\$720 \$648
EXPIRATION	All PACKAGES EXPIRE 6 MONTHS AFTER YOUR FIRST LESSON			

* cannot be combined with other discounts

All Packages Include

- Assessment
- 1-to-1 Private Lessons
- All materials, practice and homework.

Billing

- Payment is expected at time of billing before the assessment and lessons begin.
- If you select full payment, one invoice will be sent.
- If you select two payments:
 - One invoice will be emailed to you before the first lesson; the second invoice will be sent to you halfway through your lessons. For example, if you signed up for 8 lessons, you will receive an invoice before your first lesson and before your fifth lesson.
- The invoice will contain a link to a secure payment page.
- Credit cards accepted include Visa, MasterCard, American Express, Discover, Diners Club, JCB and UnionPay. Alipay is also accepted.

Cancellation/Rescheduling

- If you need to cancel, it is your responsibility to notify Well Said Coaching at least 24 hours in advance of the scheduled sessions.

- **If you cancel your session at least 24 hours in advance**, you may reschedule that session at no cost.
- We know emergencies happen! So **you are allowed to cancel with less than 24 hours' notice one (1) time and reschedule at no cost.**
- **If you cancel less than 24 hours in advance more than once**, you can reschedule the session, but you will need to re-pay for it.

For example:

If You Cancel Your Session:	Policy:
<p><u>More than 24 hours</u> in advance</p> <p>or</p> <p><u>Less than 24 hours</u> in advance (the first time)</p>	<p>You can reschedule the session at any time at no cost.</p>
<p><u>Less than 24 hours</u> in advance (the second time, etc.)</p>	<p>You can reschedule the session at any time, but you will need to re-pay for the session.</p>