



Current Rates

English Conversation / Speaking Lessons

- Packages are billed in 2 installments, or 10% SAVINGS* if you pay in full

PACKAGES \$45 / hour	ONLINE or IN-PERSON (ALAMEDA, CA)	
	Price (paid in 2 installments)	Special Savings Pay in full and save 10%!* Price Price
8 Hours	\$360	\$360 \$324
12 Hours	\$540	\$480 \$486
EXPIRATION: All packages expire 8 months after date of first lesson.		

* cannot be combined with other discounts

Prices Include:

- Assessment
- Lessons
- All materials, practice and homework.

Price excludes:

- Any fees for suggested practice Apps (i.e., Blue Canoe, Speeko)

Billing

- Payment is expected at time of billing **before** the assessment and lessons begin.
- If you select full payment, one invoice will be sent.
- If you select two payments:
 - One invoice will be emailed to you prior to the start of the first lessons; the second invoice will be sent to you halfway through your lessons.
 - For example, if you signed up for 8 hours, you will be sent an invoice before your 1st lesson and before your 4th hour.
- The invoice will contain a link to a secure payment page. Credit cards accepted include Visa, MasterCard, American Express, Discover, Diners Club, JCB and UnionPay. Alipay is also accepted.

Cancellation/Rescheduling

- If you need to cancel, it is your responsibility to notify Well Said Coaching **at least 24 hours in advance** of the scheduled sessions.
- **If you cancel your session at least 24 hours in advance**, you may reschedule that session at no cost.
- We know emergencies happen! So **you are allowed to cancel with less than 24 hours' notice one (1) time and reschedule at no cost.**
- **If you cancel less than 24 hours in advance more than once**, you can reschedule the session, but you will need to re-pay for it.

For example:

If You Cancel Your Session:	Policy:
<u>More than 24 hours</u> in advance or <u>Less than 24 hours</u> in advance (the first time)	You can reschedule the session at any time at no cost.
<u>Less than 24 hours</u> in advance (the second time, etc.)	You can reschedule the session at any time, but you will need to re-pay for the session.